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Date: August 21, 2007

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Signed: 

Receiver: M. Moore
Art Unit: 2616
Company: United States Patent and Trademark Office
RE: Application No: 10/091,905
In re: Reuss
Filed: March 4, 2002
Entitled: Management and Control of Call Center and Office Telephony Assets

Atty. Dkt. No. 01-6267

Fax no.: 571-273-8300
Pages: 18 (including this cover sheet)

Sender: Chi-Young Choy**MESSAGE:**

PATENT
Docket No. 18864-06267

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Reuss

Serial No.: 10/091,905

Filing Date: March 4, 2002

For: MANAGEMENT AND CONTROL OF
CALL CENTER AND OFFICE
TELEPHONY ASSETS

Examiner: M. Moore

Group Art Unit: 2616

AMENDMENT UNDER 37 C.F.R. §1.111

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

This is in response to the Office Action dated May 21, 2007, for which a response is due by August 21, 2007. Accordingly, this response is timely filed.